

Position: Part-Time/On-Call Site Based Program Facilitator



FLSA Classification: Exempt

Reporting Relationship: Site Based Facilitation Manager

ABOUT BIG BROTHERS BIG SISTERS OF METRO CHICAGO (BBBSChi):

BBBSChi's Mission is to create and support one-to-one mentoring relationships that ignite the power and promise of youth.

BBBSChi's Vision is that all youth achieve their full potential.

BBBSChi is an affiliate of the oldest, most respected mentoring organization in the US. BBBSChi is a professionally managed, mission driven, performance-based organization providing high quality, safe and impactful 1:1 mentoring services to over 2,200 children/families across four counties in Metro Chicago: Cook, DuPage, Lake County, IL and Lake County, IN.

As Metro Chicago and Northwest Indiana's largest donor and volunteer supported mentoring network, BBBSChi makes meaningful, monitored matches between adult volunteers ("Bigs") and children ("Littles") from age seven through high school graduation. Private corporate, foundation and individual contributions provide 94% of BBBSChi's revenue base upon which we build programming that meets the needs of each child individually. Our programs are proven to keep kids in school, build positive behaviors and on the path to post-graduate success. Learn more at www.BBBSCHGO.org.

BBBSChi's Core Value is a deep belief that Justice, Equity, Diversity and Inclusion is paramount and fundamental to BBBSChi's success. We all work to build and maintain an inclusive and equitable work environment for our staff, volunteers, and program participants. It is our belief that every staff member should embrace JEDI principles in the decision-making process. Therefore, we fully expect the ideal candidate will carry out their function with these core values in mind and treat everyone respectfully, fairly and equitably.

Position Summary:

The Part-Time Site Based Program Facilitator reports to the Site Based Facilitation Manager and facilitates programs across the Chicago Metropolitan area. In addition, the incumbent also manages all aspects of site based programming.

Supervisory Responsibilities:

This position has no supervision responsibility.

Primary Responsibilities:

- Develop group and one-on-one projects/activities for mentoring programs and provide on-site support and facilitation during mentoring sessions to develop match relationships, including strategic interventions that strengthen match relationships.
- Oversee all logistics, content, for program sessions, including evening and weekend commitments.
- Conduct Match Introduction Meetings and activate all new matches.
- Develop and maintain on-going relationships between school staff and administration, designated corporate partners and BBBSChi, including regular communication and problem-solving.
- Provide and promote a safe environment for all children involved in the mentoring program, including, but not limited to, reporting/documenting unusual incidents where the safety of a child may be threatened.
- Develop a standard report for each program year, including development of an action plan for improving program for the following fiscal year.
- Provide friendly, approachable customer service, and represent the Agency and our mission in a professional and positive manner.
- Other duties as assigned.

Skills and Qualifications:

- Applicants with Bachelor's and/or Master's degree required
- A belief in the Mission and Vision of BBBS
- Minimum 2-4 years' experience working with youth, program management, volunteer management, and/or community or school partnerships is desirable
- Exceptional facilitation, interpersonal, and communication skills
- The ability to motivate and inspire youth, educators, and professionals.
- The ability to create an inclusive and equitable program culture for all program participants.
- Bilingual (English/Spanish) a plus
- The ability to receive and implement feedback and coaching.
- Comfort in working with a remote team.
- Experience working with and guiding a diverse array of youth and/ or adults.
- Experience presenting to diverse groups of individuals, with an ability to be engaging, interactive, and inspiring.
- Experience providing coaching to youth or adults preferred.
- High level of efficiency and organization, ability to manage time effectively and efficiently, and handle multiple tasks.
- Excellent attention to detail and organized work style
- Experience working in diverse communities is strongly preferred.

- Understanding of child development and family dynamics
- Excellent written and verbal communication skills.

- Ability to work both in a team and independently while exercising good, professional judgment, sound decision making, and problem-solving skills
- A strong commitment to quality and results
- Must be able to work at least 2-3 evenings per week and some weekends as required to fulfil job responsibilities
- This position requires, on a regular basis, travel throughout the city and suburbs of Chicago and Lake County, Indiana. Applicant will need to attend meetings and other agency events located in our Chicago headquarters as needed.
- **Applicants must have access to a reliable automobile, a valid driver's license and auto insurance to meet this requirement.**

Work Environment:

This position operates in a professional office environment. This role routinely uses standard office equipment such as computers, phones, photocopiers, etc. There is an expectation to work in office a **minimum** of two days per week.

[BBBS Career Page](#)

Big Brothers Big Sisters of Metropolitan Chicago
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BBBS is an Equal Employment Opportunity Employer

